TERMS & CONDITIONS

Shoreline Waste & Hauling LLC

By requesting service, scheduling an appointment, or utilizing any services provided by Shoreline Waste & Hauling LLC, the customer agrees to the following terms and conditions. Please read them carefully.

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1. SERVICE AGREEMENT

By requesting service, scheduling an appointment, or utilizing any services provided by Shoreline Waste & Hauling LLC ("Company"), the customer ("Client") agrees to the following Terms & Conditions. These terms apply to all junk removal services, debris hauling, and dump trailer rentals provided by the Company.

2. SERVICE AREAS

Shoreline Waste & Hauling LLC provides services throughout Southwest Florida including but not limited to Englewood, Venice, North Port, Nokomis, Port Charlotte, Rotonda West, Punta Gorda, and surrounding communities.

3. PRICING & VOLUME-BASED RATES

Pricing for junk removal services is based on the volume and type of debris loaded. Estimates provided before service are non-binding, and final pricing may change depending on total volume, weight, material type, accessibility, or additional labor required.

4. DUMP TRAILER RENTAL TERMS

Dump trailers are delivered and picked up exclusively by Shoreline Waste & Hauling LLC. Customers are not permitted to tow, transport, or relocate the trailer under any circumstances. The trailer must remain at the original delivery location unless otherwise approved by the Company.

5. TRAILER LOADING GUIDELINES & FEES

Customers are responsible for loading debris safely, evenly, and within the physical and weight capacities of the trailer. All materials must remain completely level with the top rail and must be properly distributed to ensure safe transport.

Improper Loading Fees: If a trailer is found to be improperly loaded, overloaded, or unevenly distributed, the Company reserves the right to charge the Client an additional labor fee based on current standard man-hour rates of **$125.00 per hour**. This fee applies to any time spent by Company personnel correcting, adjusting, or unloading debris to make the trailer safe for transport, and will be assessed in addition to any applicable trip charges.

Prohibited Items Disposal Fees: In the event that prohibited materials (as outlined in Section 8) are found within the trailer, the Client will be billed at the Company's standard hourly man-hour rate of **$125.00 per hour** for all time spent sorting, handling, removing, and properly disposing of those items. This labor fee is separate from, and in addition to, any standard disposal costs, regulatory fines, or environmental cleanup fees incurred.

6. LOAD LEVEL & TRANSPORT SAFETY

All materials must remain level with the top rail of the trailer. Shoreline Waste & Hauling LLC reserves the right to refuse pickup of any trailer that exceeds safe transport limits. In the event of a refusal, the trailer will be left on-site, standard rental overage fees will apply, and the Client will be responsible for either correcting the load or paying the Company's standard hourly man-hour rate to correct the load.

7. HEAVY MATERIAL RESTRICTIONS

Concrete, dirt, brick, sand, roofing materials, and other dense materials must be approved by Shoreline Waste & Hauling LLC prior to loading. Excessively heavy loads may result in additional disposal fees or refusal of pickup until the load is reduced to a safe weight by the Client.

8. PROHIBITED MATERIALS

Hazardous waste, chemicals, solvents, oils, automotive fluids, paint, tires, batteries, propane tanks, asbestos, medical waste, biohazards, and flammable or explosive materials may not be placed in the trailer. Customers agree to cover any disposal costs, fines, legal fees, or environmental cleanup fees associated with prohibited materials.

9. PROPERTY ACCESS & PLACEMENT

Customers must ensure safe, unobstructed, and adequate access for trailer delivery and pickup. The Company is not responsible for delays or damages caused by obstructed access, soft ground conditions, underground utilities, or hazards not disclosed prior to service.

10. DRIVEWAY & SURFACE RISK ACKNOWLEDGMENT

Heavy equipment and loaded trailers may cause surface impressions, cracking, or cosmetic damage to driveways, pavement, asphalt, lawns, or landscaping due to the weight of debris or equipment. By accepting service, the customer acknowledges and expressly assumes this risk and releases the Company from any liability for such surface damages.

11. PHOTO DOCUMENTATION

Shoreline Waste & Hauling LLC may photograph trailer placement areas, property conditions, and loaded debris before, during, and after service for documentation, dispute resolution, and liability protection.

12. CUSTOMER RESPONSIBILITY

Customers are responsible for ensuring debris is safe to handle, does not include prohibited materials, and that the property owner has authorized trailer placement and service.

13. PAYMENT TERMS

Payment is due upon completion of service unless otherwise agreed upon in writing. The Company reserves the right to retain a credit card on file and charge it automatically upon completion of services or for subsequent fees incurred (such as overages, labor fees, or damage).

14. NON-PAYMENT & COLLECTIONS

Unpaid balances may be subject to interest, additional late fees, and collection efforts. The customer agrees to pay all reasonable collection costs, administrative fees, and legal expenses incurred by the Company in recovering unpaid balances.

15. BODILY INJURY & LIABILITY DISCLAIMER

Shoreline Waste & Hauling LLC shall not be held liable for bodily injury, illness, property damage, or death sustained by the customer or any third party resulting from loading debris, interacting with the trailer, or unsafe conditions at the property.

16. DAMAGE OR MISSING EQUIPMENT

The customer is solely responsible for any damage to the trailer or equipment during the rental period, including structural damage, tire damage, electrical issues, cosmetic damage, or misuse. Customers must reimburse the Company at full replacement cost for missing equipment such as straps, tarps, locks, or tools.

17. OVERLOADING & ADDITIONAL DISPOSAL FEES

If a trailer exceeds safe transport limits or results in additional landfill/dump fees due to weight or material type, the customer agrees to pay all additional disposal, handling, and administrative charges.

18. TRIP CHARGES & INACCESSIBLE TRAILER

If the trailer cannot be safely delivered or retrieved due to blocked access, unsafe loading, property conditions, or client unreadiness, a standard trip charge will apply for each occurrence.

19. RENTAL TIME & OVERAGE FEES

Trailer rentals are provided strictly for the agreed rental period. Additional daily rental fees will automatically apply if the trailer remains on-site beyond the scheduled pickup time due to customer delays, overloading, or blocked access.

20. WEATHER & SERVICE DELAYS

Service schedules are estimates and may be adjusted without liability due to severe weather, storms, traffic, equipment failure, or unsafe operating conditions.

21. RIGHT TO REFUSE SERVICE

Shoreline Waste & Hauling LLC reserves the right to refuse or discontinue service at any time if unsafe conditions exist, prohibited materials are present, or loads exceed legal transport limits.

22. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, the Company's total liability for any claim, loss, damage, or injury arising out of or relating to the services provided shall not exceed the total amount actually paid by the Client to the Company for the specific service or rental in question.

23. GOVERNING LAW & VENUE

These Terms & Conditions shall be governed by and construed in accordance with the laws of the State of Florida. Any legal action or proceeding arising under these terms shall be brought exclusively in the courts of Sarasota County, Florida.

DIGITAL AGREEMENT NOTICE

By checking the 'I agree to the Terms & Conditions' box on our website, booking form, or service request form, or by allowing the Company to drop off equipment, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions provided by Shoreline Waste & Hauling LLC.